

## CounterPath Bria Configuring Softphone

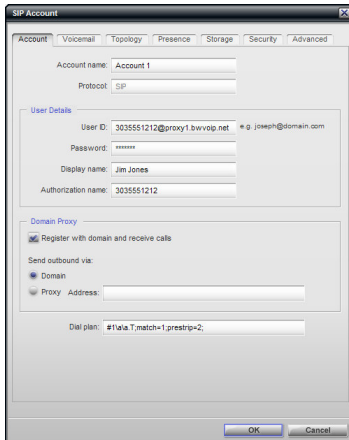
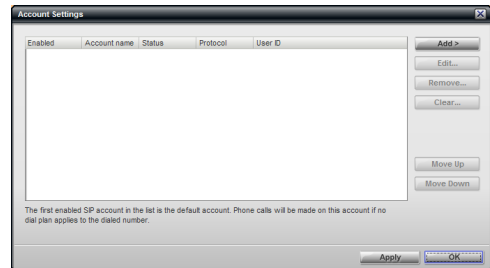
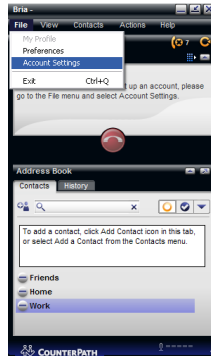
## Quick Setup Guide

### Download and Install Softphone Software:

- The Bria softphone is available from <http://www.counterpath.com>
- After downloading, install the softphone application.
- Follow the below steps to configure for use with Zayo Enterprise Hosted PBX Service.

### Open SIP Account Settings Dialog Box:

- Start the soft phone application. Initially you will see the message “No accounts are enabled.”
- Select **File / Account Settings**.
- Click the **Add** button to create a new **SIP Account**.

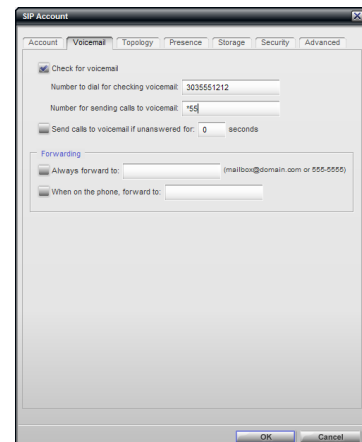


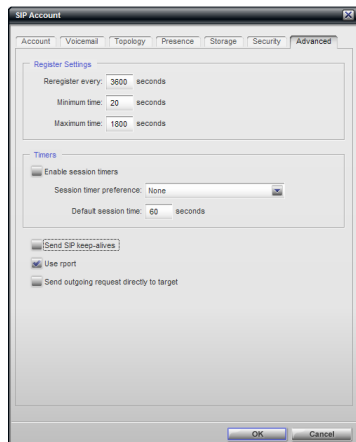
### Fill In Account Details:

- Select the **Account** tab.
- **User ID:** Type in your 10-digit phone number followed by “@proxy1.bwvoip.net” – i.e. [3035551212@proxy1.bwvoip.net](mailto:3035551212@proxy1.bwvoip.net) (if this softphone is sharing the same phone number as your desk phone, type the word “soft” then your phone number, i.e. [soft3035551212@proxy1.bwvoip.net](mailto:soft3035551212@proxy1.bwvoip.net)).
- **Password:** Type in your password, which is provided to you by Zayo Enterprise Networks.
- **Display Name:** Type in your name.
- **Authorization user name:** Type in your 10-digit phone number.
- **Register with domain and receive incoming calls:** Make sure the box is **checked**.
- **Send outbound via:** Check the **domain** radio button.

### Setup Voicemail:

- Click on the **Voicemail** tab.
- **Number to dial for checking voicemail:** Type in your 10-digit phone number.
- **Number for sending calls to voicemail:** Type in \*55.



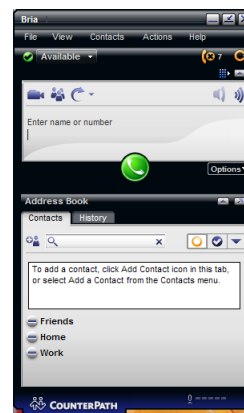


**Advanced Settings:**

- Click on the **Advanced** tab.
- **Uncheck** the box **Send SIP keep-alives**.

**Save Configuration:**

- After completing the settings in the Account, Voicemail and Advanced tabs, press the **OK** button, then press the **Close** button.
- The soft phone will then register with the Zayo Enterprise Services network and display “Enter name or number.”



**You are now ready to use your softphone to place and receive phone calls!**

*Remember when using the softphone, your call quality is affected by many factors including the speed and memory of your computer, type of speakers and microphone used on your computer, whether you are running additional programs at the same time you are speaking on the softphone, and the current performance of your Internet connection.*